The new Readiness Self-Service application is now available.
Do not update information in Direct Access (DA).

The Readiness Self-Service application is now available in the Commissioned Corps Management Information System (CCMIS) Officer Secure Area (OSA). Officers will now self-report contact, readiness, and Annual Physical Fitness Test (APFT) information through the RedDOG Self-Service link on the OSA. Please do not continue to update content in DA.

Officers who cannot access the OSA due to certificate problems with smartcards and the Access Management System (AMS) should contact the AMS helpdesk at 1-888-663-3447. You may also email them at: AMSHelp@hhs.gov. The AMS contractor is working to resolve access issues.

When using the Readiness Self-Service application, please be aware of the following:

> **Readiness Compliance Reporting**: Initially you will only see the readiness status for the 2018 promotion cycle. The remaining historical data will be rolled-out during the first quarter of calendar year 2018. Also starting in 2018, readiness compliance reporting will display at the end of each month instead of each quarter.

> **Annual Physical Fitness Test (APFT)**: Some 2017 APFT data did not transfer from DA. Please check and reenter your 2017 APFT information if it is missing.

> **Emergency Contact Information Verification:** If your emergency contact information is missing or incorrect, please delete the incorrect information and add new contacts.

> **Supervisor Section:** Supervisor information did not transfer from DA. Please enter your supervisor's information.

> **Certification and Training Dates:** Training dates are currently not displayed. Verify that your BLS expiration date is correct. If your BLS date is missing or incorrect, upload your certificate through eDOC-U. The expiration date is the correct document date. In regard to FMRBs and missing dates, RedDOG will work with you if you did not receive an FMRB and feel you are eligible.

> **Assigned Response Teams:** Currently, Response Teams are not posted. Teams will be posted during the first quarter of calendar year 2018.

> **Waiver Tab:** Only if you have an active medical or administrative waiver will you see content on this tab.

> **Administrative Flag Tab:** There is currently no tab for Administrative Flags. This will be deployed during the first quarter of calendar year 2018.

For more information, please review the updated Readiness: Down to Basics guide on the RedDOG Readiness Essentials webpage on CCMIS.

CCHQ will keep you updated by email and on the Direct Access Separation website. For further assistance, please email the Commissioned Corps Help Desk at CCHelpDesk@hhs.gov.